
What is the TDT Training Academy?

The TDT Training Academy is an online learning environment, where you can access all your eLearning courses, learning resources as well as see what's new from People Development.

What is eLearning?

eLearning is online education, training, and knowledge sharing that is conducted over the Internet.

What computer skills do I need to complete online training?

You don't need to be a computer expert to complete online training. Navigating around the Academy is easy but if you have any questions contact support by email or phone.

How do I get help?

Email help: eLearning@disabilitytrust.org.au

Or

Call Lisa Hocking, Learning Platform Manager: 4250 2245

What do I do if I forgot my password.

On the log in page, there is a link to 'Forgot your Password'. Click on the link, add your email into the search bar and click on search.

An email will be sent to you to reset your password.

Will I get a notification that I have been enrolled?

For courses that you are required to complete, you will receive an email with a link to the Training Academy. Your course will show under the All Courses and Not Started/Courses in Progress tab/button.

Why can't I see a course I'm enrolled in?

Look under 'All Courses' on your home page. If you can't see the course, call 4250 2245 or email eLearning@disabilitytrust.org.au for assistance.

How long will my course take?

Each course varies in duration.
The approximate duration is stated on the home screen of each course.

Can I stop the course and resume at another time?

Yes. All courses can be stopped and resumed at another time.
Your course will resume from where you left off.

Certificates of Completion

Certificates of Completion are available for all courses completed successfully.
You can download the certificate to print or save.

Are there knowledge checks in the courses?

Yes. Each course has several knowledge checks throughout the course to ensure that you have understood the content of the course.

How do I earn achievement badges?

For each course completed successfully, you will receive a badge which is displayed on your home page.

How does the Leaderboard work?

Each course has points assigned to it, so when you complete a course, those points are added to your training tally. Don't forget to check out where you are ranked!

What are the Training Academy Resources?

Resources are documents and videos of interest that you can download or read on the Training Academy site.

We will be adding different resources all the time so keep an eye out!

Can I complete my course on my phone or tablet?

Yes, courses can be viewed on mobile.

When can I complete my courses?

Anytime. As long as you have an Internet connection, you can complete your courses online anywhere, anytime. Courses can be completed at your own pace with the flexibility to complete when, where and how often it suits you. Please check with your team leader or manager if you are required to complete a compulsory course.
